

Frequently Asked Questions

Attack Sports Summer

What is your refund policy for summer camps?

Refunds or credits will not be provided for cancellations made after May 1, 2025, for the registered camp. Cancellations made prior to May 1, 2025, will be subject to a 20% administration fee.

Are we able to switch camps if the one we selected no longer works for us?

Yes, camp changes are permitted based on availability. To switch camps, please email us with the following details:

- Athlete's name
- The camp they are currently registered in
- The camp they would like to switch to.

We will confirm the change if space is available in the requested camp.

What is the lunch program and how does it work?

Our lunch program is only available for day camps and elite week. You can add this option up to one week before the camp begins. An email will be sent prior to the camp with instructions to opt into the lunch program. For Cardel day camps, we've partnered with The Bench YYC, which will provide nutritious meals. Athletes enrolled in the program will be called up by a coach during lunch to collect their meals.

What is your weather policy?

In the event of inclement weather, gym space is available as an alternative for outdoor activities. Adjustments will be made at the discretion of the coaching staff to ensure a safe and enjoyable experience.

What happens if there are any behavioural issues at camp?

Our instructors will address inappropriate behaviour with the following steps:

1. Immediate intervention by instructors to resolve the issue.
2. If the behaviour persists, the participant may be asked to sit out from activities temporarily.
3. Continued behavioural issues will result in the completion of an incident report, and the camp director may contact the parents to address the situation.
4. Severe incidents will lead to immediate expulsion from camp without a refund. Parents and guardians are encouraged to report any concerns directly to the administrative team.

How does pick up and drop off work?

For drop-off, please confirm your designated ice times and arrive no earlier than 30 minutes before camp starts. Camp concludes at varying times depending on the schedule. Pre-care and post-care services are not provided. Athletes must be picked up within 15 minutes of camp ending. If early pick-up is required, please inform staff during drop-off or send us an email/text if early pickup is required. If you are running late, please let us know by calling/texting/emailing us and we will pass the message along to your athlete. Please note that staff will not remain on-site after 15 minutes past the end of camp.

Is there a waiting list for full camps?

Yes, we maintain a waiting list for camps that are fully booked. If you'd like to join the waitlist, please fill out the registration form and select join the waitlist. Should a spot become available, we will contact families on the waitlist in the order requests were received.

Are parents allowed to observe the camp sessions?

Parents are welcome to observe the camp sessions, but we ask that they do so in designated viewing areas. Please respect the following guidelines to maintain a focused training environment:

- Avoid interacting with athletes during sessions.
- Refrain from standing in restricted areas, such as player benches or on-ice areas.